

ARAINN CONSULTING INC.

Quality Assurance Manager/ Director (Vancouver BC)

Our client requires a Manager/Director, Quality Assurance, who will be responsible for managing a multi-site (including offshore), multi-product quality assurance / testing team supporting the development of their software products. The company is a leading provider of enterprise solutions.

This individual will provide leadership for the growing team in comprehensive test methodology for product based testing. The candidate will have a thorough understanding of **QA** methodologies, automated testing, and black box testing processes, and can bring an appropriate balance of process, methodology, corporate fiscal responsibility, and the desire to ship high-quality products to production on time. Candidates will come with a Microsoft based background.

Primary Responsibilities:

- *Lead and develop multi-application **QA** staff of 20+ individuals across multiple locations
- *Champion and advocate product quality throughout the company
- *Provide a strong customer focus for both internal and external customers
- *Maintain, create and implement quality assurance processes, procedures, metrics, tools and standards
- *Establish quarterly goals for the department as well as direct reports
- *Influence product requirements and release timelines as needed to ensure quality and customer satisfaction
- *Manage build/configuration/release processes for new products
- *Review and provide feedback to improve the software development process
- *Ensure ongoing staff development to expand competence and skill set of team

Requirements (Knowledge, Skills and Abilities):

- *Experience and passion for building and managing great teams, mentoring and coaching staff
- *Expert knowledge of **QA** processes, tools for test case management, test automation, test techniques and strategies and **QA** methodologies
- *Experience with configuration management and release processes
- *Experience with web based technologies, databases, Windows/Microsoft based technologies
- *Experience maintaining departmental budgets
- *Ability to manage off-shore teams
- *Excellent communication and persuasion skills to be a strong advocate of quality

Education / Experience:

- *10+ years in Software Quality Assurance, 5+ years of managerial experience. (2 years of managing managers desirable).
- *BS or MS in Computer Science, Software Engineering or equivalent
- *Professional Certifications in Quality Assurance and Project Management a plus

Please submit a word copy of your resume for consideration to mail@arainnrecruiting.com

Attract the Best